

# Surgical Care Specialists

A Full Service Surgical Practice

Abington Hospital Office Building  
1245 Highland Avenue, Suite 600  
Abington, Pennsylvania 19001  
215-887-3990 Fax: 215-887-1140

We are conducting an evaluation of our services and appreciate your assistance by completing the following survey. Please give us your opinions about the care you received at the Surgical Care Specialists, Inc.

Use the rating system below to answer each question.

5 = strongly agree    4 = agree    3 = neither agree nor disagree    2 = disagree    1 = strongly disagree

OFFICE SURVEY	
YOUR SCS PHYSICIAN:	DATE OF LAST VISIT
I would rate my overall experience with the Surgical Care Specialists, Inc. office as positive	5 4 3 2 1 (circle one)
When I called the Surgical Care Specialists, Inc. office to schedule an appointment, or to speak with someone, my call was handled professionally.	5 4 3 2 1 (circle one)
When I arrived at the office, I was taken to the treatment room within a ½ (one-half) hour of my scheduled appointment.	5 4 3 2 1 (circle one)
I was treated with respect and courtesy in the office.	5 4 3 2 1 (circle one)
At each visit, my questions were answered.	5 4 3 2 1 (circle one)
The team of physicians and nurses who saw me were knowledgeable and consistent about my treatment.	5 4 3 2 1 (circle one)
I would be very likely to return or send someone I know to the Surgical Care Specialists, Inc. if the need arose.	5 4 3 2 1 (circle one)
The office appeared orderly and clean.	5 4 3 2 1 (circle one)
The office is handicapped accessible and the exam rooms are easily accessed.	5 4 3 2 1 (circle one)
I would like to applaud the following person(s): _____	
I would offer the following suggestions for improvement (please be candid in offering improvement suggestions). _____	
_____	
_____	
_____	
_____	

THANK YOU FOR TAKING THE TIME TO COMPLETE THE SURVEY